



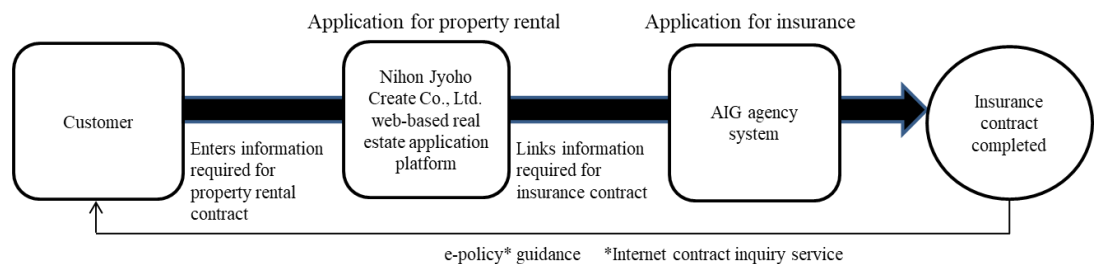
Press Release

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AIG General’s Digital Transformation Enables Online Purchase of Personal Fire Insurance for Tenants

TOKYO, February 22, 2022—AIG General Insurance Company (AIG General), under a new partnership with Nihon Jyoho Create Co., Ltd., today began offering online insurance policies for prospective tenants that are linked to a comprehensive rental property management system. This new service aligns with AIG General’s ongoing efforts to promote the digital transformation of insurance transactions.

While most real estate rental contracts and personal fire insurance policies for rentals are handled separately, AIG General now makes it possible for customers to complete the entire process – from tenant application to insurance contract signing – by simply entering the required information into a convenient digital platform. AIG General began introducing digital transformation initiatives in September 2020, responding to the need for heightened customer convenience at a time when demand for non-face-to-face meetings was beginning to grow exponentially. Recent digital reform legislation has opened the door for online completion of rental property contracts under Japan’s Real Estate Brokerage Act. In anticipation of the May, 2022, launch of these contracts, AIG General aims to further innovate and accelerate its efforts to reduce the administrative burden assumed by rental property customers while helping them prepare for any potential risks they may face.



AIG General will continue to leverage its global knowhow and risk expertise to innovate products and services delivering increased value to customers.

<About AIG>

American International Group, Inc. (AIG) is a leading global insurance organization. AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in approximately 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange. For additional information, please visit our website at www.AIG.com.